

COMPLAINT FORM

(Please complete and send this form only if you wish to submit a complaint regarding purchased goods.)

Trader:

LENKA KRIVA Studio s.r.o.

Company ID: 57 245 126, Tax ID: 2122627870

VAT ID: SK2122627870

Registered office: Dolný Moštenec 302. 017 01 Považská Bystrica

Registered in the Commercial Register maintained by the District Court Trenčín, Section Sro, Insert No. 56577/R.

Buyer:

Full Name

Address:

E-mail:

Phone:

I HEREBY NOTIFY THAT I AM CLAIMING A DEFECT IN THE PURCHASED GOODS

The goods were purchased through the online store www.lenkakriva.com.

Order confirmation number:

Order date:

Date of delivery / receipt of goods:

Invoice number:

COMPLAINED GOODS

Product name:

REASON FOR COMPLAINT:

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METHOD OF RESOLVING THE COMPLAINT

- ☐ Free removal of the claimed defect (repair or replacement of a product component)
- ☐ Reasonable reduction of the purchase price
- ☐ Replacement with another product:
- ☐ Withdrawal from the Purchase Contract
- ☐ Replacement with a gift voucher in the value of the claimed product

REQUIRED ATTACHMENTS:

- ☐ Completed Complaint Form
- ☐ Goods subject to the complaint

In, date

Buyer's Signature
(only if this form is submitted in paper form)