

## COMPLAINT FORM

(Please fill out and send this form only if you wish to file a product complaint.)

### Merchant:

LENKA KRIVA Studio s.r.o.

Company ID: 57 245 126

Tax ID: 2122627870

Registered office: Dolný Moštenec 302, 017 01 Považská Bystrica

Registered at the District Office Považská Bystrica, Trade Register No.: 330-32391

### Buyer:

Full name:

Address:

E-mail:

Phone number:

I HEREBY NOTIFY THAT I AM MAKING A COMPLAINT ABOUT A PURCHASED PRODUCT.

The product was purchased through the website [www.lenkakriva.com](http://www.lenkakriva.com).

Order confirmation number: ..... from (date) .....

Product received on (date): .....

Invoice number: .....

### COMPLAINED PRODUCT:

Product name:

### REASON FOR COMPLAINT:

.....

### METHOD OF RESOLVING THE COMPLAINT:

- Free removal of the claimed defect (repair or replacement of a product component)
- Appropriate discount from the purchase price
- Exchange for another product: .....
- Withdrawal from the purchase contract
- Exchange for a gift voucher equal to the value of the claimed product

### REQUIRED ATTACHMENTS:

- Complaint form
- Product that is the subject of the complaint

In ....., on .....

Signature of the buyer: \_\_\_\_\_